

Solid GPS

Instructions

Getting started:

1. Open the packaging and take out the Solid GPS tracker.
2. Use the SIM card opener to flick the small white switch AWAY from the charging port.
3. Place Solid GPS near a window and wait 3 minutes for it to get a signal on your dashboard.
4. Place Solid GPS in your asset, ensure Solid GPS is not fully covered by metal.
5. Download the Solid GPS app on IOS/Android or bookmark it on your computer.

Customising Your Account in the “account” tab:

1. Your tracker’s name can be changed under “Name”
2. Your tracker’s colour can be changed under “Colour”
3. Get an overview of your tracker by generating a custom report which displays all data points between two specific dates, identifies address types and much more.

Setting Boundaries:

1. In your account settings Select “Boundary”
2. Click on the grey square at the top of the map and draw your boundary.
3. Move the boundary by clicking the hand at the top of the map.
4. Delete the boundary by clicking on the bin icon.
5. Name your boundary in the textbox below the map
6. Select which type of alerts you’d like to receive and press “Submit”.

Charging Your Tracker:

1. You will receive an email or app alert whenever your device needs to be charged
2. Use the included Micro USB cord to charge the device.
3. Your device should take around 6 hours to charge fully.
4. The red/orange LED should turn off once the tracker is fully charged.

If Your Vehicle gets stolen:

1. On the dashboard press the “Emergency Mode” button. The tracker will transmit every minute while moving once it transmits its next GPS point.
2. Go into your account settings. Locate and press the account sharing button.
3. Share the link with anyone, they will have access to your Dashboard for 24 hours.

Thank you for purchasing a Solid GPS Tracker. If you have any questions, issues or feedback contact our support team at support@solidgps.com. Visit solidgps.com/support for updated instructions.

Solid GPS has been shipped with its battery half charged to comply with shipping standards.

We’ll email you before your subscription starts, please write down any suggestions you have.

Emergency Mode: Turning on this mode decreases the amount of time between GPS points to around a minute.

WatchDog Mode: Turning on this mode creates a 75m boundary around your last GPS point. If your GPS tracker activates twice or leaves that boundary, Emergency mode activates and you’re notified via email and phone. WatchDog mode is then deactivated.

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Warranty

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Solid GPS.

What does this limited warranty cover?

During the Warranty Period, Solid GPS will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

This Limited Warranty is non-transferable.

What will we do to correct problems?

Solid GPS will repair the Product at no charge, using new or refurbished replacement parts and send the replacement free of charge. The customer will send the faulty unit back to Solid GPS at their own expense or they will be charged the price of the extra tracker.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from Solid GPS is 1 Year from the date of purchase.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 1 Year from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Conditions, malfunctions or damage resulting from negligence, improper maintenance or modification
- Opening the tracker

Solid GPS shall assume all risk of loss or damage to the Physical Good while in transit to us.

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

Return the Physical Goods to an address specified by Solid GPS.

You can contact us by any of the following contact methods:

- By email: support@solidgps.com
- Through our support page <https://www.solidgps.com/support/>

Terms & Conditions:

Visit [solidgps.com/terms-conditions/](https://www.solidgps.com/terms-conditions/) for our terms and conditions.